

Musical Minds

Terms and Conditions

By registering with Musical Minds, you consent to the following:

Services Provided, Lesson Prices and Price Changes

- Musical Minds will withdraw £31 bi-monthly from your account.
- This fee will cover 5 lessons per half term, with each lesson lasting 20 minutes.
- Payments will be taken in advance of lessons taking place.
- Payments for each half term will be taken on the following dates for each half term, unless otherwise stated.

Half-Term	Months	Payment Date
1	September-October	4 th September
2	November-December	4 th November
3	January-February	4 th January
4	March-April	4 th March
5	May-June	4 th May
6	June-July	4 th July

- Missed payments, will be retried within 5 days. Failure to pay fees after 3 attempts will result in lessons being cancelled.
- Musical Minds reserves the right to increase prices (we will not do so without a minimum of 2 weeks notice).
- Musical Minds reserves the right to increase the number of lessons throughout the year, thus increasing price accordingly (we will not do so without a minimum of 2 weeks notice).
- Musical Minds will take a one-off administration payment of £10 per annum (subject to change).

Lesson Cancellation Guidelines

- To cancel lessons customers must either call or email Musical Minds.
- When cancelling lessons, customers must give Musical Minds at least 2 weeks notice, prior to payment dates. Failure to do so will result in payment being taken for the following half term of lessons.

- Customers must inform Musical Minds of lesson cancellation before cancelling direct debit payments. Failure to do so will result in Musical Minds reactivating payments.
- Once payment has been made at the beginning of a school half term, no refund can be made to a customer, unless otherwise agreed with Musical Minds.

Length of agreement

- This agreement and its payment structure will be ongoing on a permanent basis, unless customers cancel lessons using the stated 'Lesson Cancellation Guidelines.'